PikPok – IT Support Engineer

PikPok is a globally focussed, leading digital publisher of fun and addictive games across smart phone, tablet, and desktop. With a portfolio of original, licensed, and third party developed properties, PikPok delivers games that appeal to an extensive audience with addictive game play, high-quality art, and immersive audio design.

We're looking for a skilled, experienced and proactive individual to join our world class team.

Job Description

Sidhe/PikPok drives its company strategy and success through creative, technical and infrastructural excellence. The successful candidate will use their knowledge & skills in software development, systems administration and IT support to aid the product development teams in delivering world class solutions to a global audience.

They will deliver quality & timely solutions to support the internal operations of PikPok and externally to our millions of customers.

Job Responsibilities

1. Provide technical services for PikPok including but not limited to
   - Maintaining, upgrading, and development of company intranet and web sites
   - Maintaining and administering company servers, cloud services (AWS) and networks.
   - Setup and configuration of computer hardware
   - Loading and configuration of software packages,
   - Troubleshooting when hardware/software issues arise.
   - Producing design, development, process, and technical documentation as required.
   - Development and operational support of our online analytics and services platforms
   - Programming, scripting and design work on support systems, research projects, development libraries, and internal/external tools,

2. Provide other services for PikPok including but not limited to

- Office planning and reorganisation, cabling, 3rd party service liaison and other administrative tasks as required.

Desired Qualifications & Experience

Primary

- Tertiary qualified – e.g. Comp Sci Graduate or equivalent

- 2+ years commercial experience

- Solid understanding of networking fundamentals

- Ability to communicate effectively from both a technical and operational standpoint

- Systems administration experience on Linux, Mac and Windows operating systems (if only two, willingness to learn the third)

- Familiarity with the command line / scripting languages e.g Python

Bonus

- SQL, MySQL, PostgreSQL configuration, database design and optimisation

- Familiarity with cloud based technologies such as Amazon Web Services, Azure or a willingness to learn

- Familiarity with modern web development practices. (HTML5, CSS3, responsive layouts)

- Virtualisation (VMware, LXD)

- Software development experience

Hours and Compensation

- Full Time Position

- $48-70K depending on experience

- Office located at 57 Willis St, Central Wellington

Contact

Please send your application along with a digital copy of your résumé/CV to: careers@pikpok.com. Additional contact details can be found below and by visiting us online at www.pikpok.com